



COLEMANSM
Professional Services

Fiscal Year 2011 Report

Highlights and Achievements

Coleman Professional Services has a long and distinct history of providing service to those in need. Over the years, Coleman Professional Services has grown from serving strictly the Portage County area to helping those with mental health needs in four different counties. Each year, we strive to accomplish more to continue to offer the services that our clients know and depend on.

Here are some highlighted achievements that were accomplished this year:

- Coleman Served 14,227 individuals in FY11, an increase of 30.5 percent from FY10. 74% of individuals served have an annual income of less than \$16,000
- 94% of Coleman's clients surveyed responded by describing its clinical staff as "highly professional"
- 5 members of the Coleman Board of Trustees and three staff members attended the National Council for Community Behavioral Healthcare's Hill Day in Washington, D.C. In addition to attending meetings and visiting our elected

officials' offices, the group helped to present Senator Sherrod Brown with a Legislator of the Year award in recognition of his advocacy for mental health and addiction treatment services.

- Coleman Professional Services began providing services in Allen, Auglaize, and Hardin Counties (AAH) in January 2011. This increased the number of behavioral health services provided by 4,474 individuals. Coleman also added over 90 employees in AAH.
- Brian Welsh, MD, Coleman Professional Services' Chief Medical Officer, was one of 10 doctors across the country selected for the National Council's 2011 Psychiatric Leadership Development Program
- Coleman began providing psychiatry and counseling in Trumbull County at 320 High Street in Warren. These services are in addition to the services provided at our main Trumbull County location, 552 North Park Ave., Warren.

During our history, Coleman Professional Services has been honored by receiving multiple awards from many distinguished organizations. We hope to not only meet our customers' expectations but to continually improve the lives of people we serve.

Honors and awards received by Coleman Professional Services in 2011:

- Coleman Professional Services (CPS) received a \$277,000 grant from the Ohio Homeless Assistance Grant Program for homelessness prevention services and assistance.

- Coleman received funds from the Portage Foundation for dementia treatment training at Adult Day Services and child obesity prevention training.
- Kent Social Services awarded CPS grants for both a Residential Specialist and a Eviction Prevention Program.
- United Way of Portage County Awarded grants for Adult Day Services, Crisis Residential Services for the Homeless and Group Counseling in Rootstown Public Schools.
- The Office of Criminal Justices Studies awarded \$52,228 to Coleman Mediation Services for a prosecutor Mediation Program through Sept. 2011.
- The Kenneth L. Calhoun Charitable Trust awarded \$4,910 for a suicide prevention seminar and panel.
- Coleman Data Solutions received grants from The Sisler McFawn Foundation for vocational rehab job coaching and from the Joseph E. and Sally A. Miller Foundation for ergonomic support equipment.
- Coleman Behavioral Health in Portage and Trumbull Counties received an award of \$57,500 from the Coalition on Homelessness in Ohio for a SSI/SSDI Support Specialist.
- The Ohio Department of Health recognized Coleman Professional Services' commitment to the health and well-being of its employees with a Healthy Ohioans-Healthy Worksite Bronze Level Award.
- Nelson Burns, President and CEO of Coleman Professional Services, received the Visionary Leadership Award from The National Council for Community

Behavioral Healthcare. He was one of only 11 individuals from across the country to be so recognized.

Coleman Professional Services' 2011 Board of Trustees and Advisory Boards are listed below.

Board Members

Coleman Professional Services

Officers:

Suzanne Frank, President
Kent City Schools

Tom Freeman, Secretary
Community Volunteer

Susan Sammons, Vice President
Robinson Memorial Hospital

Greg Selzer, Treasurer
Huntington Bank

Members:

Alberta Caetta

Derrick Pledger

Sabrina Christian-Bennett
Bennett Land Title Agency, LLC

Susan Rodger
Mentoring/Developing, Children

Elizabeth Curtis
Community Volunteer

Adam Rubin
Portage Community Bank

Gerald Kline
Kline Insurance Agency

Julie Spalding
Medical Arts Pharmacy

Laurie Knuth
Kent City Schools

Demetrius Spikenard
Community Volunteer

Joseph Lykins
Community Volunteer

Theresa Spiker

Ann Otto
The Otto HR Group

Joe Vero
Community Volunteer

Patricia Pakan
NEOMED

Linda Walker
Community Volunteer

