



# COLEMAN<sup>SM</sup>

## *Professional Services*

### *Fiscal Year 2009 Report*

### *Highlights and Achievements*

Coleman Professional Services has a long and distinct history of providing service to those in need. Over the years, Coleman Professional Services has grown from serving strictly the Portage County area to helping those with mental health needs in four different counties. Each year, we strive to accomplish more to continue to offer the services that our clients know and depend on.

Here are some highlighted achievements that were accomplished this year:

- Ninety-three percent of active Coleman customers responded affirmatively to the statement “Coleman Professional Services has improved my life.” (Our goal was 51%.)
- Coleman Behavioral Health – Portage is part of a new collaboration involving the Kent State University Counseling Department and Rootstown High School in which college interns, supervised by Coleman, will provide mental health services in the Rootstown schools
- The Regional College Campus Mental Health Awareness Initiative funded by a \$96,000 grant from the Margaret Clark Morgan Foundation is complete.

- The final product, “State of U” consists of curriculum to raise awareness in college students of the mental health continuum
- Coleman served over 15,000 individuals, almost 10,000 of whom utilized at least two services
- 63% of people served have an annual income of less than \$8,000; 76% have an income of less than \$16,000.
- Construction is underway on the new Franklin Apartments on Route 59 in Kent. The 11 one-bedroom units will provide safe and affordable housing for residents with mental illness.
- Dr. Brian Welsh, Chief Medical Officer, was selected to supervise the NEOUCOM psychiatry residents at the Portage County Justice Center as part of their community and correctional psychiatry experience.
- Coleman Consultation Services had record setting sales for the fiscal year topping \$111,687 in gross sales, and achieving a net return of more than \$70,000.

During our history, Coleman Professional Services has been honored by receiving multiple awards from many distinguished organizations. We hope to not only meet our customers’ expectations but to continually improve the lives of people we serve.

**Honors and awards received by Coleman Professional Services in 2009:**

- Coleman was awarded a Pathways II contract with the Ohio Rehabilitation Services Commission.
  - This contract facilitated the hiring of three Pathways Counselors who help find employment for clients in Portage, Stark and Trumbull Counties.
- Coleman Behavioral Health – Portage received a United Way Award for school-based groups for children and adolescents – a first for behavioral health services.

- Goodwill Industries recognized Coleman Data Solutions as an “Employment Champion” during its “Celebration of Champions” ceremony.
  - This consists of various successful program participants, employers and community partners from across the region are recognized for their significant accomplishments and dedication.
- Coleman Access Services was awarded a \$30,000 contract from Department of Jobs and Family Services to handle the CARES (Child Abuse Reporting Emergency Services) after hours, weekend and holiday child and elder abuse reporting telephone line.
- Coleman Professional Services received a \$238,000 grant from the Ohio Homeless Assistance Grant Program for homelessness prevention services and assistance.

Coleman Professional Services’ 2010 Board of Trustees and Advisory Boards are listed below.

## **Board Members**

### *Coleman Professional Services*

#### **Officers:**

**Ann Otto, President**

The Otto HR Group

**Suzanne Frank, Vice President**

Kent City Schools

**Ron McDaniel, Secretary**

Buzzoodle

**Greg Selzer, Treasurer**

Huntington Bank

#### **Members:**

**Sabrina Christian-Bennett**

Portage Path Title Agency

**Sandra Ekstrand**

Mount Union College

**Pam Grimm**

Kent State University

**Mary Homer**

Community Volunteer

**Laurie Knuth**

Kent City Schools

**Shannan Ritchie**

Cleveland Clinic Southern Region

**Tom Sly**

Hutsler & Sly Insurance Agency

**Joe Vero**

Community Volunteer

**Elizabeth Curtis**

Community Volunteer

**Tom Freeman**

Retired

**Kim Hamilton**

American Medical Response

**Gerald Kline**

Kline Insurance Agency

**Jackie Peck**

The University of Akron

**Susan Sammons**

Robinson Memorial Hospital

**Julie Spalding**

Medical Arts Pharmacy

## Canton Advisory Board

### Members:

#### **Al Buxton**

Buxton Corporation

#### **Tom Freeman**

Community Volunteer

#### **J. Patrick Gannon**

Humana Marketpoint

#### **Kelly Kulick**

Kent State Stark Campus

#### **Kevin Kampf**

Charter One Bank

#### **Will Van Nostran**

Van Nostran-Young & Associates

#### **Howard Fauss**

Community Volunteer

#### **Barbara Frustaci**

Mercy Medical Center

#### **Tonya Humphreys**

Community Volunteer

#### **Joyce Middleton**

Green Lines Transportation

#### **Sue Randulic**

Community Volunteer

## Trumbull Advisory Board

#### **Cloyd Abruzzo**

CJA Management Corporation

#### **Rick Cesta**

Trumbull City Board of MRDD

#### **Donald Emerson**

Trumbull Metropolitan Housing Authority

#### **Karen Ciminero**

Trumbull Memorial Hospital

#### **Randy Zumbar**

Regional Resource Manager

#### **Curt Bogen**

Law Offices Curt P. Bogen LLC

#### **Rick Clark**

Howland Township Trustee

#### **Wendy Marvin**

YMCA of Trumbull County

#### **Joseph Varley**

Summa – St. Thomas Hospital

